

Erin Stubblefield, D.C., CPPM

Healthcare Consultant | Educator

Results-driven with expertise in higher education, assessing, revamping systems, policies, and other SOPs to adapt to the evolving healthcare landscape.

✉ drerin@kmcuniversity.com

📞 913.602.3192

📍 Overland Park, KS

SKILLS

Higher Education Specialist

Customer Service

Time Management

Skilled Multitasker

Process Improvement

Solutions Driven

CERTIFICATES

Doctor of Chiropractic (02/2006 - Present)

Board Certified Chiropractic Physician in Kansas, Missouri, and Illinois

Certified Physician Practice Manager (08/2024 - 03/2025)

CPPM credentialed through AAPC

Diversity and Inclusivity Training (08/2023 - Present)

EDUCATION

Doctor of Chiropractic

Palmer College of Chiropractic

07/2002 - 02/2006

Bachelor's of Science - Biology

York College

08/2000 - 05/2002

Associate's of Science - General Science

Garden City Community College

05/1999 - 05/2000

WORK EXPERIENCE

Owner | Healthcare Coach | Practice Manager
Sunflower Consulting, LLC

01/2024 - Present

Chiropractic and small office coach with a focus on new business owners

Achievements/Tasks

- Clients are new doctors in need of step-by-step guidance on practice set-up
- Clients are provided individualized plans to meet needs - from simple office policy revisions to starting a practice from the ground up

Specialist

KMC University

01/2024 - Present

Chiropractic reimbursement and compliance experts

Achievements/Tasks

- Specialist with a focus on higher education
- Created online coursework aimed at educating newer graduates or those looking to move into practice ownership
- Ongoing training in compliance coaching

Associate Professor | Faculty Clinician

Cleveland University - Kansas City

03/2010 - 12/2023

Chiropractic University System with multiple degree programs

Achievements/Tasks

- Collaborated with intern groups ranging from 30-45 while overseeing patient care, documentation, medical coding, and billing. Maintained a 60% patient retention rate and 99% intern graduation rate
- Enacted and implemented a x-ray scheduling procedure that led to reduced patient wait time by 10 minutes and increased scheduling availability to 20%
- Completed QA/Clinical Audits 6x/annually with a 96% pass rate and surpassing with a 100% HIPAA compliance rate
- Routinely scored in the 90th percentile for intern satisfaction with highest marks in leadership, organization, and teaching style
- Designed and delivered continuing education courses for healthcare professionals, enhancing their knowledge and skills

WORK EXPERIENCE

Clinical Liaison | DME Consultant | Author **Foot Levelers, INC.**

02/2013 - Present

Durable Medical Equipment company specializing in custom shoe orthotics, pillows, and therapy products

Achievements/Tasks

- Served as the liaison between Foot Levelers, INC and Cleveland University from 2013-2023.
- Developed the SOP for a new orthotic patient scheduling system that reduced patient exam time by over 50%
- Created and integrated training videos and paperwork to improve the timeliness and efficiency of patient exam visits
- Regularly scanned, ordered, modified, and customized products to patient needs which brought additional revenue to the University
- Presently author educational articles sponsored by Foot Levelers with publications in The American Chiropractor, Chiropractic Economics, and Dynamic Chiropractic.