

April Lee, D.C., CPCO, CPMA

2385 Placid Dr. Ft. Walton Beach, FL 32547 850-502-7455

Professional Experience

- 21 years of hands-on chiropractic experience working with patients, case management, diagnosis, compliance, and documentation
- Compliance Specialist for KMC University, 2019- present
- Certified Professional Compliance Officer, 2021-present
- Certified Professional Medical Auditor, 2022-present
- Successfully built and managed my Chiropractic business creating a busy, profitable organization while leading all team members and associate doctors and then sold that practice in 2020.

Owner of Serenity Health Chiropractic- Shalimar, FL 4/2023- present

- Actively in practice full time with patient care and business management

Compliance Specialist- KMC University- Highlands Ranch, CO 4/2023- present

- Construct OIG Compliance Programs for chiropractic offices
- Perform documentation audits for chiropractic offices

Education Director- KMC University - Highlands Ranch, CO 10/2019- 4/2023

- Served as documentation and compliance expert for KMC University and its thousands of clients and customers, overseeing all documentation and compliance training, and curriculum
- Conducted one-on-one training, analysis, and implementation guidance related to Medicare, documentation, coding, compliance, and other business matters
- Supervised, trained, and lead the largest team of certified specialists in this profession as they consult with clients, and train teams on matters of documentation and compliance
- Oversaw all internal auditing of documentation records, whether for compliance, records requests, or assisting clients who are being audited by third-party payers and Medicare.
- Analyzed practice fees for regulatory compliance, including illegal discounts and inducements
- Responsible for KMC University's Research and Development arm, keeping up to date on changes that affect health care, the chiropractic profession, and other important areas
- Authored blogs and articles published throughout the Chiropractic profession pertaining to areas of reimbursement, documentation, and compliance

Owner of Bluewater Chiropractic Wellness Center- Niceville, FL 10/2008- 02/2020

- Operated successful chiropractic practice to include patient care and business management
- Managed and trained associate doctors
- Managed all duties of office and administrative staff
- Created policies and standard operating procedures for all job positions and duties within the practice

Associate Doctor of Chiropractic – La Costa Chiropractic – Carlsbad, CA 9/2005 to 08/2008

- Provided chiropractic care and therapy services for a wellness-based chiropractic office.
- Performed compliant history, examination, assessment, and diagnosis of patients to identify musculoskeletal and spine disorders and develop functional treatment plans including effective chiropractic treatment. Accurately documented and maintained patient notes and charts

Education

Doctorate of Chiropractic: Cum Laude, 9/2004

Palmer West Chiropractic College- San Jose, CA

Bachelor of Science Degree, Biology: 07/2004

Excelsior College - Albany, NY

Certifications

- Certified Professional Compliance Officer
- Certified Professional Medical Auditor
- State of FL Chiropractic License
- National Board of Chiropractic Exam: Part I, II, III, PT, and IV

Skills & Abilities

- Leadership
- Decision making abilities and problem resolution
- Time management
- Attention to Detail
- Excellent Organizational Skills