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[myoptumhealthphysicalhealth.com](http://myoptumhealthphysicalhealth.com)

August 2, 2024

**RE: Changes to UnitedHealthcare® and AARP® MedicareAdvantage® Plans Clinical Submission Requirements for Chiropractic, Physical, Occupational and Speech Therapy Service**

Dear Provider:

**Effective September 1, 2024, OptumHealth Care Solutions, LLC (Optum) Clinical Support Program, will require the online clinical submission of a Patient Summary Form (PSF), for certain UnitedHealthcare® and AARP® MedicareAdvantage® members.** A PSF is not required for the initial evaluation. However, a PSF is required for subsequent treatment visits. **This includes treatment in progress after the effective date.** The Clinical Support Program is described in the Optum® Provider Operations Manual, which can be found at [myoptumhealthphysicalhealth.com](http://myoptumhealthphysicalhealth.com).

All Optum Physical Therapy, Occupational Therapy, Speech Therapy, and Chiropractic providers, including Tier 1A, Tier 1, and Tier 2, Updated Plan Summaries can be found at [myoptumhealthphysicalhealth.com](http://myoptumhealthphysicalhealth.com).

Your online clinical submission can be completed at [myoptumhealthphysicalhealth.com](http://myoptumhealthphysicalhealth.com). A tutorial and instructions on completing the online submission can also be found at this site. Please contact Optum Provider Services at 1-800-873-4575 if you need your provider ID or password for the Optum website or if you have any questions.

Sincerely,

Network Management  
Optum